

## Customer Survey Terms and Conditions

1. The competition is open to all ROI residents aged 18 or over, excluding employees of Tesco Ireland Limited or KPMG LLP., their immediate families of agents.
2. To enter, complete and submit the entry form at [www.tescoviews.ie](http://www.tescoviews.ie) or via the link sent to online customers. No other types of entry will be accepted.
3. The final closing date for all entries is 23:59 on the last day of each month.
4. Only one entry to the prize draw and 25 Clubcard points per calendar month allowed per household regardless of how many entries are made. Feedback from the survey may also not be shared, if you have more regular feedback please contact our customer services team on 1800 248 123 who will be able to help you.
5. Only one prize from the prize draw allowed per household.
6. No purchase necessary.
7. The entry instructions form part of the rules. By entering, you agree to accept and be bound by the rules.
8. The prize is €250 in Tesco gift cards. Gift card terms and conditions can be found on the back of the voucher.
9. There will be one prize per calendar month. This covers respondents from all Tesco ROI surveys, for those who have shopped online or in store. The prize draw will take place at the beginning of each calendar month.
10. Winners will be selected at random in the first week of each month, from all valid entries received before the 1<sup>st</sup> of each month. The promoter's decision is final and no correspondence will be entered into. The winners will be selected at random by the Administrator.
11. Prizes must be accepted as offered and are non-transferable. There are no cash alternatives.
12. Winners may be asked to partake in publicity surrounding their win though this is not compulsory.
13. The promoter accepts no responsibility for data corruption, incomplete or illegible entries, or entries which fail to be properly submitted.
14. Winners will be notified by phone or email. If the promoter is unable to contact a winner, an alternative winner may be drawn at random and the promoter shall have no liability to the original winner. Winners' names will be available after the winner is contacted on the [www.tescoviews.ie](http://www.tescoviews.ie) website.

15. Winners agree to their names and photographs being used for promotional purposes. Copyright in all material submitted as entries rests with the promoter.
16. The prize draw promoter is Tesco Ireland Limited, Gresham House, Marine Road, Dun Laoghaire Co. Dublin ("Promoter").
17. The prize draw administrator is KPMG LLP. 15 Canada Square, London, E14 5GL ("Administrator").
18. Any information you provide in a survey will be used:
  - By the Promoter and Administrator to administer and manage the prize draw;
  - By the promoter for customer research purposes
  - If you have a clubcard, as set out in the Clubcard Terms and Conditions [http://www.tesco.ie/clubcard/terms/#clubcard\\_terms](http://www.tesco.ie/clubcard/terms/#clubcard_terms)
  - You will not be contacted for marketing purposes as a result of participating in the survey.
19. It is the responsibilities of the entrant to ensure that the Clubcard number is correct i.e. an 18 digit number. Accounts cannot be credited at a later date if the number is incorrect.
20. Clubcard points will be credited to the entrant's Clubcard account within 36 days of completing the survey. They will be displayed on the next quarterly Clubcard statement in the 'Other Points' section. Please note that if the survey is done during the 3 weeks before the Clubcard statement is sent out, these points may not be displayed until the following statement.
21. The scheme can be withdrawn or amended at any time and without prior notice. Please refer to [http://www.tesco.ie/clubcard/terms/#clubcard\\_terms](http://www.tesco.ie/clubcard/terms/#clubcard_terms) for Clubcard Terms and Conditions.